





Ms. Rowena Hennigan – Lecturer and Corporate Trainer, TU Dublin, Ireland



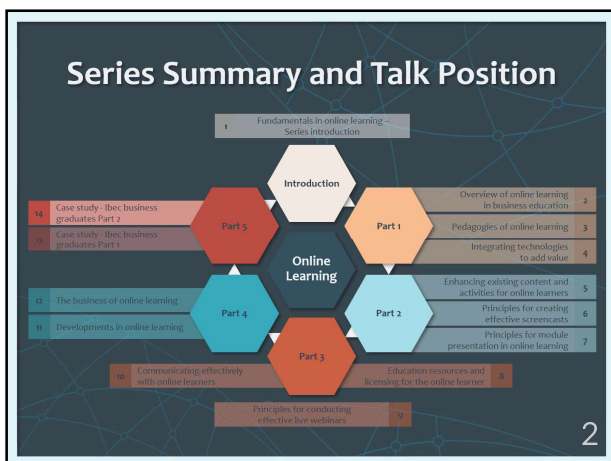
Extended-form Case Study

The Design of eLearning Resources for Ibec Global Graduates

Ms. Rowena Hennigan
Lecturer and blended learning specialist
Technological University Dublin, Ireland



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Introduction



Ibec
Irish Business and Employers Confederation



TU DUBLIN
Technological University Dublin
(known as DIT until January 2019)

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Ibec Global Graduates (IGG) Programme




The Ibec Global Graduates (IGG) programme:
"Connects the best companies with the best and brightest graduates"



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Programme Overview

The Ibec Global Graduate Programme (IGG)

- The IGG programme places graduates on international paid work placements over 12-24 months, combining on-the-job experiential learning and academic study leading to a TU Dublin accredited Postgraduate qualification
- Sponsoring companies receive funding and access to a pre-screened network of the brightest graduates
- The first stage of the academic programme requires 2 weeks of lectures delivered in person at the TU Dublin campus in Dublin, the rest of the content is delivered by distance learning (VLE) and learning happens at a distance for the students

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Academic Programme

Distance Delivery

- IGG students accessed the VLE (Virtual Learning Environment) using Blackboard LMS* (Learning Management System)
- 'DIT Webcourses' was the name of this environment and it was used by over 20,000 staff and students
- Webcourses functionality and features were implemented at an IGG programme master level, after that individual subject "modules" were managed by their respective lecturers

* TU Dublin currently uses Brightspace for its LMS

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Research

Please see link in the links tab

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Research

Aim: Assess the eLearning VLE provision for IGG

Part One

Audit undertaken of the existing VLE provision on Webcourses

Discussions with staff and student users of the VLE, to ascertain their views

Review of eLearning literature, inc. QQI Ireland guidelines [Quality and Qualifications Ireland (2015) Statutory Quality Assurance Guidelines for Flexible and Distributed Learning]

Part One

Audit of Webcourses VLE

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Summary of Audit

Group	Date	Assessment Schedule	Assignment Submission Details	Programme Information	Programme eBook	Programme Modules	Presentation skills
IGG	Oct.5	X	X	X	X	X	X
Food & Drinks	Jan.16		X		X	X	X
Food & Drink	Jun.16	X	X			X	X
IGG	Aug.16	X	X	X	X	X	X
IGG	Oct.16	X	X	X	X	X	X






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Key Elements

-  **Module Content**
The detail and quality of content on Webcourses
-  **User Experience**
Format and structure of content on Webcourses
-  **Updating of Module Content**
Timeliness and being kept up to date
-  **Interactivity of Content**
Variety including videos, eBooks, web links etc.
-  **Assessment Methods**
The detail and quality of content on Webcourses

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Part Two Survey

-  In April 2017 a student survey was conducted with the following objectives:
 -  Measure student satisfaction with the current Webcourses provision
 -  Ask students to rate and rank the proposed five key elements
 -  Obtain general feedback on the current Webcourses provision
-  The research sampled 39 students across multiple cohorts and 17 responses were received

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Qualitative Feedback

Qualitative feedback was gathered by requesting comments during the survey which were gathered and compiled

Also, via the regular programme committee review meetings with student representatives

Ultimately the research findings would feed into the guidelines on a **student-centric design** for the programme and VLE

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Output from Audit Navigation

Standardise programme navigation items across all cohorts in stream

STANDARD NAVIGATION ITEMS:
Assessment Schedule
Assignment Submission Details
Programme Information
Programme e-book
Programme Modules
Presentation Skills

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Output from Audit Assessment Schedule

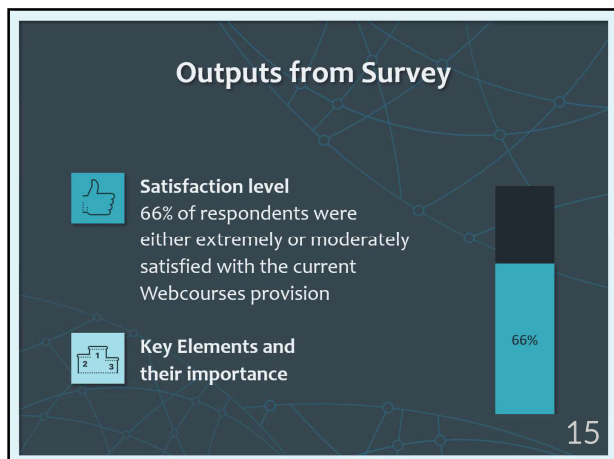
Assessment Schedule

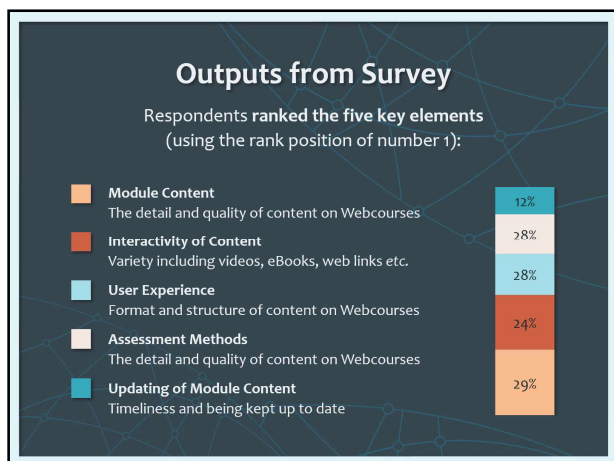
Assessment	Assessment Type	Assessment Date	Assessment Time	Assessment Location
Assessment 1	Assessment Type 1	Assessment Date 1	Assessment Time 1	Assessment Location 1
Assessment 2	Assessment Type 2	Assessment Date 2	Assessment Time 2	Assessment Location 2

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Respondents Ranked

The 5 Key Elements

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Table of responses

#	Question	1	2	3	4	5	Rank	Total
1	Assessment Methods - detail and quality	18%	3	24%	4	12%	2	24%
2	Module Content - detail and quality	29%	5	24%	4	24%	4	18%
3	Interactivity of content - including eBooks, webinars and videos ect.	24%	4	12%	2	18%	3	35%
4	User Experience on Webcourses - format and structure of content	18%	3	18%	3	12%	2	18%
5	Updating of module content - kept fresh and up to date	12%	2	24%	4	35%	6	6%



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Recommendations

- Continue to support the five key elements, noting their levels of priority
- Provide support material to assist programme and teaching staff in their activities in relation to The VLE i.e. how to guides and sessions on eBooks
- Continue to review and improve eLearning design
- Regularly collect student feedback specifically on the eLearning/LMS provision for the IGG programme

The project found the use of the VLE audit process an important and efficient way to assess and review the overall distance learning offering, which was a clear recommendation to other teams and departments at TU Dublin

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THANK YOU!

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References/Links

- The Design of E-Learning Resources for Part-time Distance Education Students, Rowena Hennigan DIT 2017
<https://arrow.dit.ie/fellow/53/>
- Quality and Qualifications Ireland (QQI) (2015) Statutory Quality Assurance Guidelines for Flexible and Distributed Learning
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<https://www.qqi.ie/Publications/Publications/QA%20Guidelines%20for%20Flexible%20and%20Distributed%20Learning.pdf>

Please see links in the links tab

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